



KALYANI CARPENTER SPECIAL STEELS



Date:-29/07/2017

Dear PROSONIC TEAM

I am writing to let you know how much I appreciate the outstanding customer service that your staff provided last one year. I visited your office for new requirement in ours office. Your staff was very attentive and helpful.

The employees I interacted with, especially MD and CTO, were very knowledgeable about your electronic security product line and seemed genuinely interested in helping me find items that met my needs rather than just being focused on making a quick sale. Because of their efforts, I was able to find exactly what I needed and I am very satisfied with my purchase.

I will continue to touch with PROSONIC in the future, as well as recommend it to others. Please let MD and CTO, as well as the other employees in the electronic security product know that their efforts did not go unnoticed. You have put together a great team that makes customers feel respected and valued.

I look forward to working with your team again in the future.

For Kalyani Carpenter Special Steels Ltd.

Mr. S. R. Shelke
Sr. Vice President
(Engineering)

30 July 2014
S. R. Shelke
Senior V. P.
(Engineering)



KALYANI
GROUP COMPANY