



Dr. Shashank Shah's  
*Laparo-Obeso Centre*



*International Centre of Excellence for Obesity & Metabolic Surgery*

Date - 11-04-2017

TO  
PROSONIC TECHNOLOGIES PVT LTD  
L.B.S Road  
Pune Maharashtra 411030]

Dear PROSONIC Team,

I am writing to let you know how much I appreciate the outstanding customer service that your staff provided last six months. I monitored your services For CCTV Issue for my hospital. Your staff was very attentive, Intelligent and helpful.

The employees I interacted with, especially PROSONIC TEAM, were very knowledgeable about your product line and seemed genuinely interested in helping me find items that met my needs rather than just being focused on making a quick sale. Because of their efforts, I was able to find exactly what I needed and I am very satisfied with my purchase.

I will continue to visit your office in the future for new requirement, as well as recommend it to others. Please let Service team, as well as the other employees in the office furniture department, know that their efforts did not go unnoticed. You have put together a great team that makes customers feel respected and valued.

I look forward to working with your team again in the future.

Sincerely,

For Laparo-Obeso Centre

Proprietor/Authorised Signatory